INSTITUTION FOR SAVINGS



2022 Annual Report

March 13, 2023

Commonwealth of Massachusetts. THE INSTITUTION FOR SAVINGS For the Town of Newburyport and its Vicinity. Its Office is established at the Selectmen's Room, Essex-Street. It will be open only every Wednesday from 12 to 1 o'clock. THE PRESIDENT IS WILLIAM B. BANISTER. THE VICE PRESIDENTS ARE.
THOMAS M. CLARK, JEREMIAH NELSON, THOMAS CARTER EHENEZER I. GELLEY GEORGISTERS JOHN PEARSON, EDWARD S. KAND, HENRY FROTHINGHAM, STETTON HOWARD, JOSHUA CARTER, PETER LE BRETON, Weishrer-The design of this Institution is to on what they at remain, which they rd to those, who are desirous of cannot do in any other way by law. on what they stremain, which they cannot do in ari other way by law.

It is plain the Justitution advanced of placing morely will be safer than lending it to a dividuals.

But people may become sick, or otherwise want their money, after they have put it in. It is provided, that they may take it out when they please, but the days of Jakung it out are the thired Wechiesdays of January. April, July and October, and they must give one week's notice, before those days that they intend to call for their money. The reason of this rule is this: If the money could be called for any day in the year, the Trustees could not be und it out or employ into the advance of those who put it in.

Momes put in, will be entered in a book to be given to those who put it in. This book will be the evidence of their property, and as yaid as a note of hand. When monies are called out, this book given to the depositor must be brought to the office to have the payment en-The design of this Institution is to afford to those, who are desirous of saving their money, but who have not acquired sufficient to qurchase a share in the banks or a sum in publick stocks, the means of employing their money to advantage, without running the risk of losing it. It is intended to encourage the industrious and prudent, and to induce those who have not hither to been such, to lessen their unnecessary expenses, and to save and lay by some hing for a period of life when they will be less able to carn a support. To promote these desirable purposes, the following rules among others have been adopted.

Deposits, or monies put in, will be received as low as one dollar, and when any person's deposits or payments shall. nd paid in as soon as they amount to be dollar and continued for 10 years 10 years 50 cents saved In 1820 34 prominent citizens of the Town of Newburyport sent a request to the Massachusetts 10 years Deposits, or mones put it, will obe received as low as one dollar, and when any person's deposits or payments shall amount to three dollars, they will be put open interest but deposits made at any time between the quarters ending the third Wednesday of April, July, October and January, will not be put upon interest till the third Wednesday of the quarter succeeding the deposit. The reason is, that it, would be impracticable to compute interest on numerous deposits, unless it is made to commence from a few fixed periods. No business can be done at the office but on Wednesdays from 12 to 10 clock. This is to save expense to those, who General Court requesting to 3 dollars and 33 In 1 year incorporate an institution When momes are called out, this book given to the depositor must be brought to the office to have the payment entered. Persons may take out the money themselves, or in case of absence or sickness, it will be paid to their order, properly witnessed and accompanied by the book.

If persons die, who own money in the Savings' Bank, the money will go to their hears, or persons to whom they may have go wen it by will, with certainty. It cannot be placed where it will be more safe, as it respects the lobour and fidelity of management.

No sama above one thousand dollars will be received; and the Trustees have a right to pay off any depositor, "for the purpose of 10 years 1 dollar saved ea aiding those in humble walks of life in saving but on Wednesdays from 12 ia 1 o'clock. This is to save expense to those, who put in their money, who would stherwise be obliged to pay more for the time of the clerks, if they were to attend every day.

Twice every year, namely on the third Wednesday of every July and January, a dividend or payment of interest of two and a half per cent. or two and a half dollars on a hundred will be made. This will amount to five dollars on every hundred every year, and so a proportionable sum for any sum less or more than one hundred dollars.

Although only five percent, is pro-& improving their 10 dollars now In 1 yea pecuniary funds." No sumanbove one thousand dollars will be received; and the Trustees have a right to pay off any depositor, who has ulone than one thousand dollars in the Seciety. This is because the object of the Institution is to add and assig the poorer and middling classes of society in putting their money out to advantage.

More may be deposited by any person, for the benefit of a minor or other person, and not sabject to be withelrawn, if they pleas so to order at the time of putting the same in.

This plan will be particularly useful to given bound on a voyage, or soldiers or other persons, who come in possession of money, received by way of wages, prize money, or gifts and gratuities, for which they have no immediate use, and which they would wish to lay by for a rainy day.

Widows and children may also in this way be provided for:

A young man, intending to marry at a future day, and young women, who may expect to change their condition, can here safely lay up a sum against a time when they may want it more.

Tamas are added, showing how much the smallest savings may amount to in 5 years, and also in 10 years. On January 31, 1820 100 dollars In 5 year 10 year that charter was granted, dollars.

Although only five percent, is promised yearly, yet every fifth year all the extra income, which has not before been paid and divided, will then be divided in the proportion to the length of time the money has been in, according to the by-laws; and nothing will be deducted from this extra income, but the actual expenses paid for carrying on the business and taking care of the party. creating the third savings tra dividends pro 100 dollars will on 100; so that bank in the Commonwealth. ount in 10 ye In addition to calculated, which be, every fifth year, a dividend or payment to each person, whose money shall have remained there during five years, of probably not less than eight per cent or eight dollars on every hundred, and possibly even ten dollars on every hundred. This is a great encouragement and inducement to persons, who are prudent, to let their money lie, as the gain will be a still greater benefit to those, whose money burns in their pockets, because this part of their income they can touch only once in five years, and it is hoped that in time they will have acquired habits of greater fregality and prudence. The Trustees will take no emolu-The Frastes will take in choose ment or pay for their service, having undertaken it solely to promote the interest of the town, and of the persons above described, who may put sors above described, who may put their money therein.

Those, who do not choose to take their interest from time to time, may be assured that it shall be added to their capital or sum put in and shall be just upon interest, after three months. Thus they will get compound interest The original charter which is displayed in the President's Office. improved to the best advantage

Welcome from the President

2022 was the most challenging year of my twenty-five years in executive leadership. Yes, more challenging than the dot-com era, the financial crisis and the recent pandemic. Yet, as I have said before, no matter what the economic conditions are, the Institution for Savings continues to report strong net operating earnings. Our success is due to the daily commitment of our talented team of employees and our loyal customer base, combined with our diversified balance sheet, solid capital position, and our ability to appropriately manage operating costs.

Fed actions hurting community banks

I have often heard the warning 'don't fight the Fed' but I never took it seriously. I am now a believer. Last year, in its quest to squash persistently high inflation, the Federal Reserve increased short-term interest rates an unprecedented seven times over a nine month period reaching 4.50 percent by December. This led to the widest and longest lasting inversion of the yield curve in forty years. It resulted in the worst bond market performance in nearly a century and crushed stock market returns as the S&P and Nasdaq were down 19 percent and 33 percent, respectively.

By the fourth quarter of 2022, the Fed's actions caused our loan production to fall off a cliff and forced us to increase interest rates paid on our deposit accounts at a faster pace and a higher rate than we have seen since the mid 1990's.



As the large brokerage houses began offering very attractive money market and certificate of deposit rates, community banks experienced significant deposit outflows. The outflows put pressure on liquidity and margins, ultimately forcing us to match or top the competition. In our 200-year history we often offered the highest deposit rates in our local market and by the third quarter our money market rates were the top rates in Massachusetts. At this time, maintaining our loyal depositors was our top priority.

Even our well-diversified, value-oriented stock portfolio, consisting of many blue-chip household names, suffered due to the Fed's aggressive actions. The portfolio return of -12 percent marked one of the worst in our history, although we outperformed the returns of the S&P and Nasdaq as noted above.



Financial Results

Despite all these headwinds, the Institution for Savings reported record net operating earnings of \$40.7 million due to record loan growth of \$491 million, the majority of which occurred during the first half of the year.

We continued to control our operating costs leading to a strong efficiency ratio of 51 percent. With realized gains of \$22 million our income before unrealized gains and losses was also a record at \$58 million.

As I have mentioned before, an ill-advised accounting rule requires us to record fluctuations in the market values of our stock portfolio through our income statement. This led to an \$18 million net loss as we had a \$76 million year-over-year swing in the ending market values of our stock holdings. More importantly, at year-end our stock portfolio was at a breakeven level with a total cost of \$433 million and a market value of \$429 million.

Capital decreased to \$528 million but remains strong at 11 percent. This will provide a cushion to absorb further anticipated increases in our cost of funds as the Fed will likely continue its rate tightening cycle.

The Institution for Savings has endured many tough economic cycles including the Great Depression, wars, pandemics and recessions. The Bank has always come through stronger than ever. We will survive this cycle as well.

We are incredibly grateful for the commitment and loyalty that you, our customer, continue to show us year after year. As always, you are the primary reason for our success. On behalf of our talented team of employees, I want to say thank you for your current and future business.

I also want to thank our trustees for their unwavering guidance and support. We look forward to conquering the challenges that lie ahead!

Sincerely,

Michael J. Jones

Chairman, President & CEO

March 13, 2023

Sec. s. Be it enacted, by the Senate and House of Representa in General bourt assembled, and by the authority of the san Pean barte INSTITUTION FOR SAVINGS **PRESIDENTS** Jonac WILLIAM B. BANISTER 1820-1830 THOMAS M. CLARK 1831-1841 **ELEAZER JOHNSON** 1842-1843 EBENEZER HALE 1843-1845 MICAJAH LUNT 1846-1854 JOSIAH LITTLE 1855-1860 EDWARD S. MOSELEY 1860-1899 HENRY B. LITTLE 1899-1953 ect pro WILLIAM BALCH 1953-1955 HALLET W. NOYES 1955-1957 Lec. 2. WILLIS F. ATKINSON 1957-1962 **EMERY HOLLERER** 1962-1967 JOHN H. PRAMBERG, JR. 1967-1992 DONALD D. MITCHELL 1992-2004 posit o MARK F. WELCH 2004-2010 MICHAEL J. JONES 2010just proportion to early depositor; and the pris



Looking to the Future

In previous years I felt very confident writing about the future goals and financial projections for the Institution for Savings. Over the past decade we have accomplished nearly all of our growth, expansion and profitability plans. We have reached many other milestones and have been the recipient of numerous prestigious awards. Our employees, customers and community have all benefited from the Bank's past success. It has been quite a run!

Today, I can honestly say that my confidence level of assessing the future success of the Bank and community banking in general has recently diminished. I now seem to be questioning my own ideas and dreams of how Institution for Savings can sustain the level of success we have enjoyed for many years. I guess I have some idea how famous authors feel when they get writers' block.

Most of my recent pessimism stems from things that are primarily out of my control. I now fully understand that you 'can't fight the Fed'.

Over the past three years, the Federal Reserve Bank has aggressively and carelessly manipulated short-term interest rates. They reduced rates to near zero percent during the onset of the pandemic creating easy access to low-cost financing, which inflated asset values, eventually leading us to the highest level of inflation in 40 years.

Sure, these artificially low interest rates helped Institution for Savings and many other community banks report record net operating earnings from 2020-22 as the cost of funding was lower than we've ever experienced and our interest rate margins reached all-time highs. Additionally, with congressional stimulus funds, the level of liquidity held in community banks ballooned to levels never seen before.

Now, as the Fed drastically changes course, all of these excesses are reversing at a velocity that we have never encountered before, forcing us to lower future earnings estimates while doing our best to maintain adequate levels of liquidity and capital.



As of February, the Fed has increased rates eight times over the past ll months reaching 4.75 percent, the highest fed funds rate since 2007. This has caused the widest yield curve inversion in over four decades as the ten-year treasury is currently 3.40 percent compared to the two-year treasury rate of 4.10 percent. This type of inversion and the length of time it has been inverted generally indicates a recession is likely; as bond investors anticipate an economic slowdown and are willing to lock into longer-term bonds at current rates believing the Fed will reduce short-term rates in the near future.

What does this mean for Institution for Savings? Substantially less profitability and growth in the near term. The Fed's increase to short-term rates will continue to crush our interest rate margins which we project falling to 1.10 percent, after reaching a high of 2.40 percent in the first half of 2022. We now estimate a significant decline in our net operating earnings over the next three years compared to the previous three years as illustrated in the table below.

	2020	2021	2022	2023	2024	2025
Net Operating Earnings	\$25,709,000	\$35,530,000	\$40,668,000	\$18,260,000	\$17,160,000	\$21,721,000

After posting record net operating earnings of \$40.7 million in 2022, we are forecasting a 55 percent decrease to approximately \$18.3 million in 2023 and a further decline in 2024.

Controlling operating expenses will be crucial over the next few years. Although we will move forward with the building expansion of our main office at 93 State Street, we will not proceed with our plans to open an office in Peabody. All other expansion plans will be put on hold for three to five years.

I find it interesting that the Fed's primary purpose when it was established in 1913 was to enhance the stability of the American banking system. Yet, their recent actions have reduced our margins, profitability, shut down loan production, pressured liquidity and altered our growth and expansion plans.

But I have come to terms with the Fed's power and independence and I refuse to let them get the best of Institution for Savings. We've worked far too hard to get to where we are today.

The Fed may be able to hurt our profitability and growth, but they will not control our vision, alter history, or spoil our rich traditions. For over 200 years we have been here for the benefit of our employees, customers and community. This will not change, even if it means less profit or growth. This is what it means to be a mutual bank.



While it's difficult to confidently forecast the Bank's future growth and profitability in these very challenging times, the Institution for Savings will survive as we have for over two centuries. We built a strong foundation and are financially sound with sufficient levels of capital to withstand even further downward earnings pressure.

We will continue to offer the best rates and customer service in the marketplace and provide charitable funding to numerous non-profit groups and local charities in our community.

Although not customary in comparison to our growth and expansion over the last decade, our intermediate future goals are to preserve capital, increase liquidity and maintain a sustainable level of profit and market share. This disciplined approach will ensure we are financially prepared to capitalize on future growth and expansion in the years to come.

So, as I look to the future, I think 'don't fight the Institution for Savings'.

I wish you all a prosperous 2023.

Michael J. Jones, Chairman, President & CEO February 2, 2023



YEARS TO REMEMBER



FIRST LOCATION AT THE CORNER OF STATE AND ESSEX STREETS

1820-1980

	1820	Opened for Business
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1846 Daily office hours established

1854 Deposits reached \$1 million

1872 Moved to new building at 93 State Street

1899 Henry B. Little named President. Served 54 years

1903 State Street building remodeled

1967 John H. Pramberg, Jr. became 13th President (1967-1992)

1973 Assets reached \$50 million

1973 West Office opened on Storey Avenue

1980 New addition to 93 State Street

NEWBURYPORT, APRIL 5, 1820— The third savings bank in Massachusetts, Institution for Savings, opened today at 12 o'clock noon in the Selectmen's Room under the Town Hall. By the close of losiness at 1 o'clock, 24 accounts were opened, with \$465.10 having been deposited.

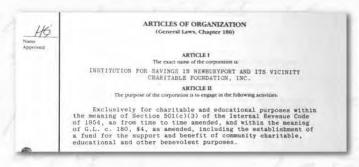




Years to Remember

1981-2014

1982	Assets reached \$100 million
1992	Donald D. Mitchell became 14th President (1992-2004)
1997	Institution for Savings Charitable Foundation established
2000	Lending Office opened
2004	Mark F. Welch became 15th President (2004-2010)
2004	Assets reached \$500 million
2006	Salisbury Office opened
2007	Merged with Ipswich Co-operative Bank
2007	Rowley Office opened
2009	Assets reached \$1 billion
2010	Michael J. Jones became 16th President
2010	Bank introduced new clock tower logo
2011	County Road office opened
2011	Deposits reached \$1 billion
2013	Storey Ave building remodeled
2013	Topsfield Office opened
2013	Loans reached \$1 billion
2014	Acquired Rockport National Bank
2014	Assets reached \$2 billion







YEARS TO REMEMBER

2015-2022

2015	Middleton Office opened		
2015	Deposits reached \$2 billion		
2015	Boxford Office opened		
2016	King Street office remodeled		
2016	Loans reached \$2 billion		
2017	Assets reached \$3 billion		
2017	Hamilton Office opened		
2018	Commercial loans reach \$500 million		
2019	Amesbury Office opened		
2019	Salem Office opened		
2020	Bank celebrates 200th anniversary		
2020	Deposits reached \$3 billion		
2021	Assets reached \$4.5 billion		
2021	Loans reached \$3 billion		
2021	Purchased 79 State Street, Newburyport		
2021	Record Net Income \$102 million		
2021	Record Net Operating Income \$35.5 million		
2022	Boston Business Journal Best Places to Work 7 consecutive years		
2022	The Boston Globe Top Places to Work 15 consecutive years		
2022	Main office rear wing renovated		



2022



Record Net Operating Income \$40.7 million



BALANCE SHEET

December 31, 2022 and 2021 (\$ in Thousands)

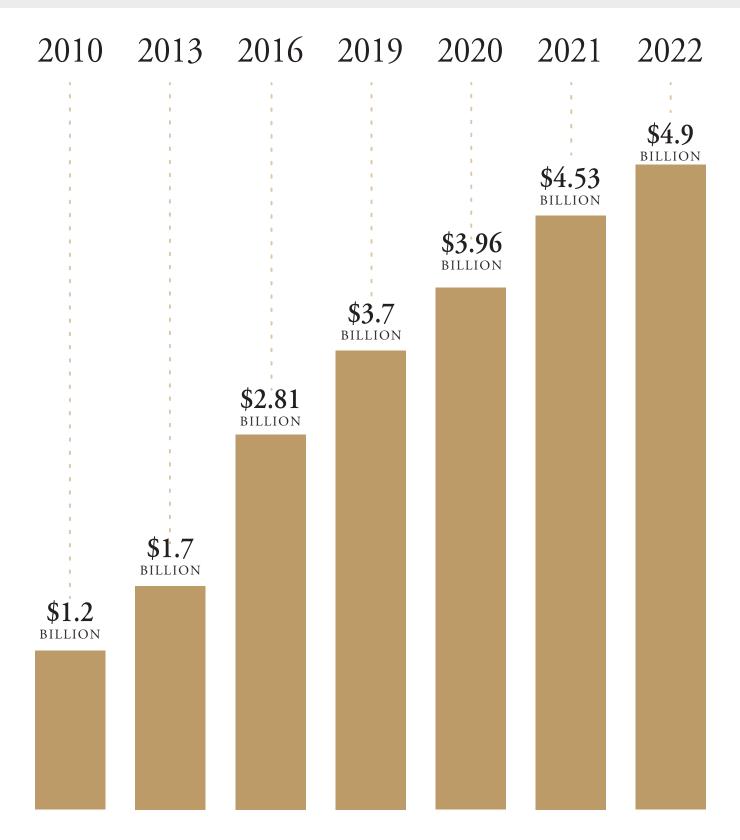
	2022	2021
ASSETS		
Cash and due from banks	\$ 209,242	\$ 407,703
Federal funds sold	18,688	3,602
Investment securities, available-for-sale	94,233	59,026
Investment securities, held-to-maturity	151,049	118,799
Equity securities with readily determinable fair values	428,924	•
Loans, less allowance for loan losses	3,712,412	3,221,041
Premises and fixed assets, net	43,298	40,288
Goodwill	9,435	9,435
Other assets	201,994	171,022
Total assets	\$ 4,869,275	\$_4,534,740
LIABILITIES AND EQUITY CAPITAL		
Deposits	\$ 3,617,652	\$ 3,491,524
Borrowings	694,405	442,815
Other liabilities	29,113	44,525
Total liabilities	4,341,170	3,978,864
Retained earnings	540,716	558,899
Accumulated other comprehensive loss	(12,611)	(3,023)
Total equity capital	528,105	555,876
Total liabilities and equity capital	\$ 4,869,275	\$ <u>4,534,740</u>
Tier I leverage capital ratio	11.04%	12.30%
Total loans to total assets	76.24%	71.03%

STATEMENT OF INCOME

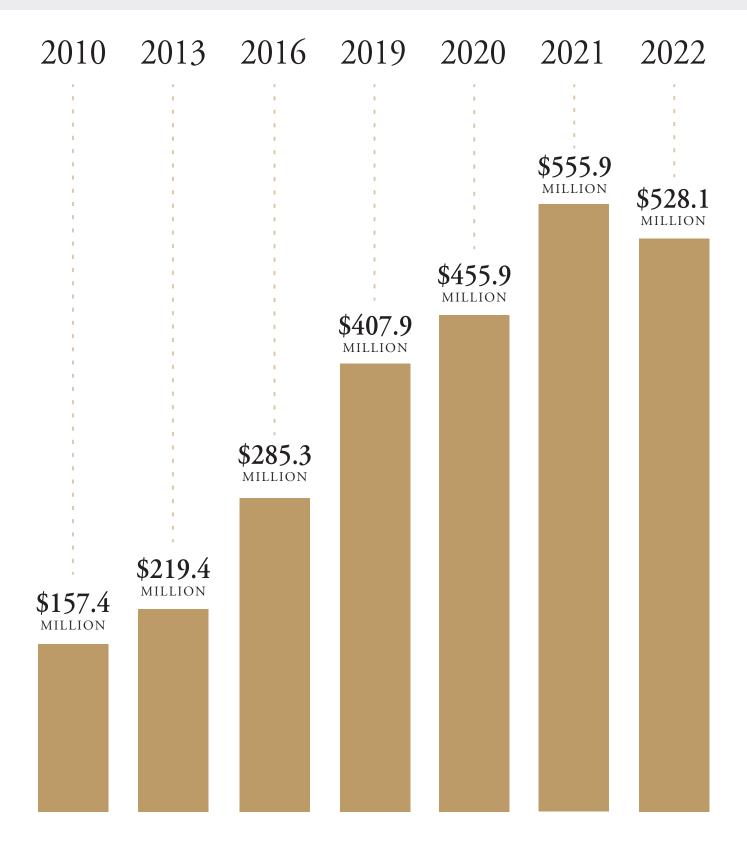
Twelve months ended December 31, 2022 and 2021 (\$ in Thousands)

Interest income:		2022		2021
Interest and fees on loans	\$	115,803	\$	100,066
Interest and dividends on securities	Ψ	17,383	Ψ	15,529
Other interest		4,208		844
Total interest income		137,394	_	116,439
			_	
Interest expense:				
Interest on deposits		30,834		22,705
Interest on borrowings and other liabilities		8,236	_	8,120
Total interest expense		39,070	_	30,825
Net interest income	\$	98,324	\$	85,614
Other income:				
Service charges on deposit accounts		353		341
Other		6,180	_	4,983
Total other income		6,533	_	5,324
On anyting a service as				
Operating expenses:		24 402		20.000
Salaries and employee benefits		34,492		30,099
Premises and fixed assets		5,793		5,898
Other FDIC & DIF insurance		15,593 1,527		17,025 1,228
Provision for loan losses		1,527		0
Total operating expenses		57,405	-	54,250
Total operating expenses		37,103	-	31,230
Income from operations	\$	47,452	\$	36,688
Contribution to Charitable Foundation/Other		(210)		(1,876)
Realized gains on securities/other		22,423	_	27,682
Income before taxes		69,665		62,494
Provision for income taxes		11,770	_	6,521
Income before unrealized gain (loss) on equities		57,895	-	55,973
Change in unrealized gain (loss)on equities, net of def tax		(76,077)	_	45,898
Net Income (loss)	\$	(18,182)	\$	101,871
Income from operations, net of tax	\$	40,668	\$	35,530
Return on average assets		-0.39%		2.41%
Return on average equity		-3.47%		20.32%
Net interest income on average assets		2.11%		2.03%

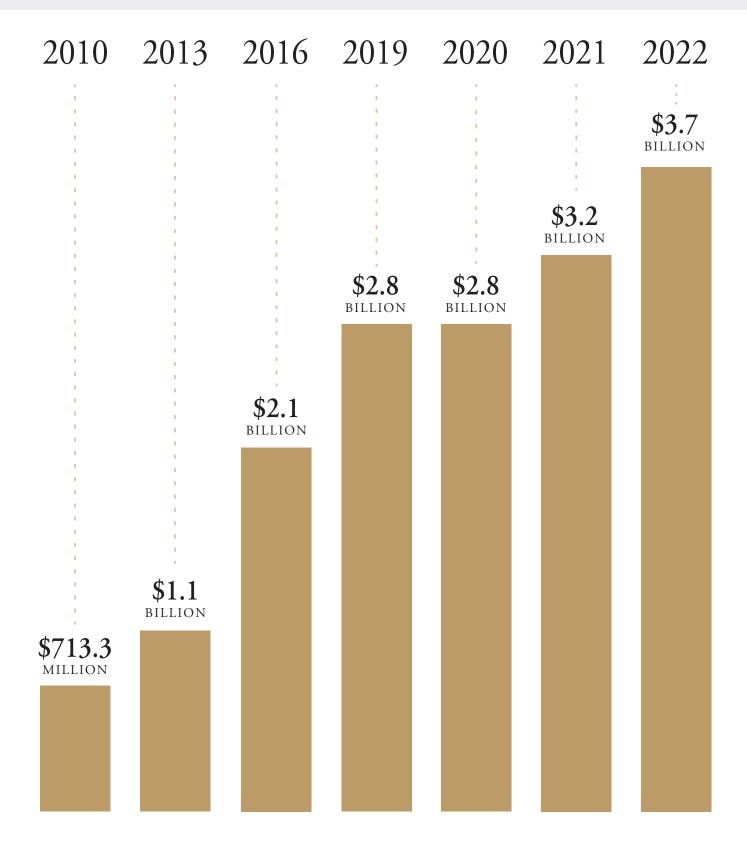
TOTAL ASSETS



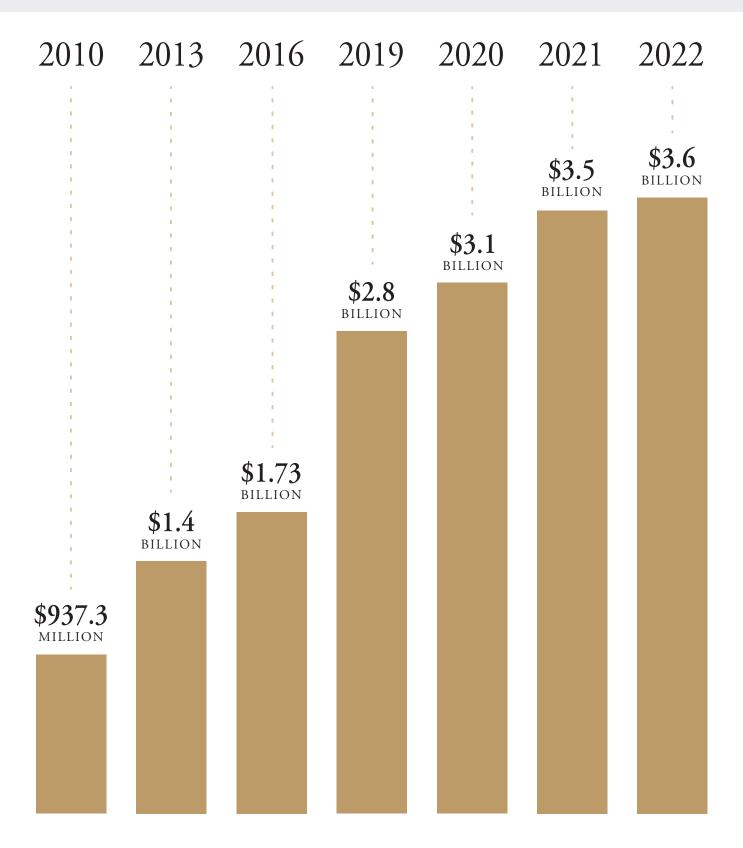
TOTAL CAPITAL

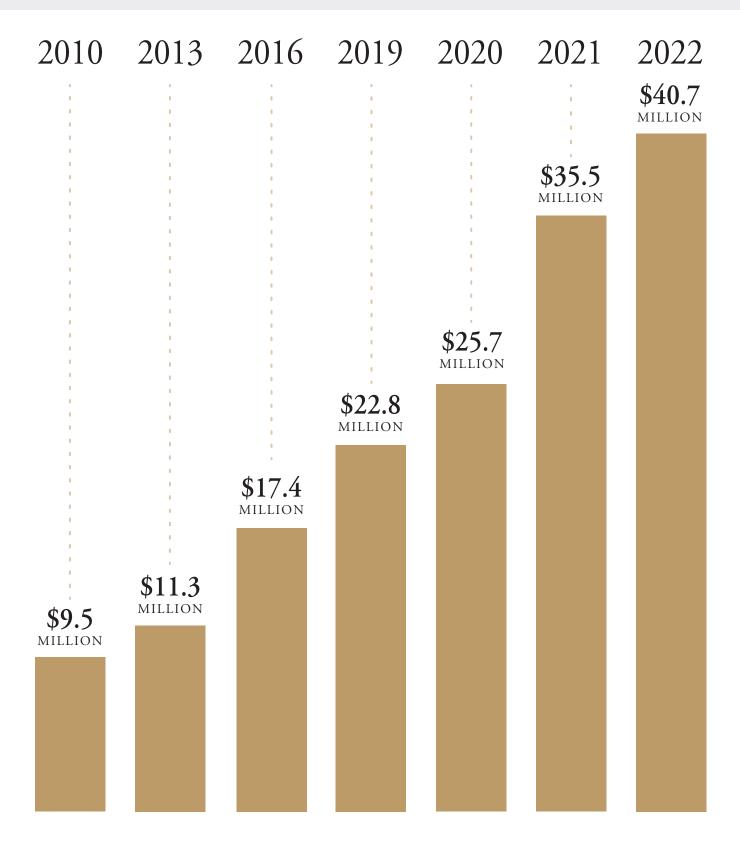


TOTAL GROSS LOANS

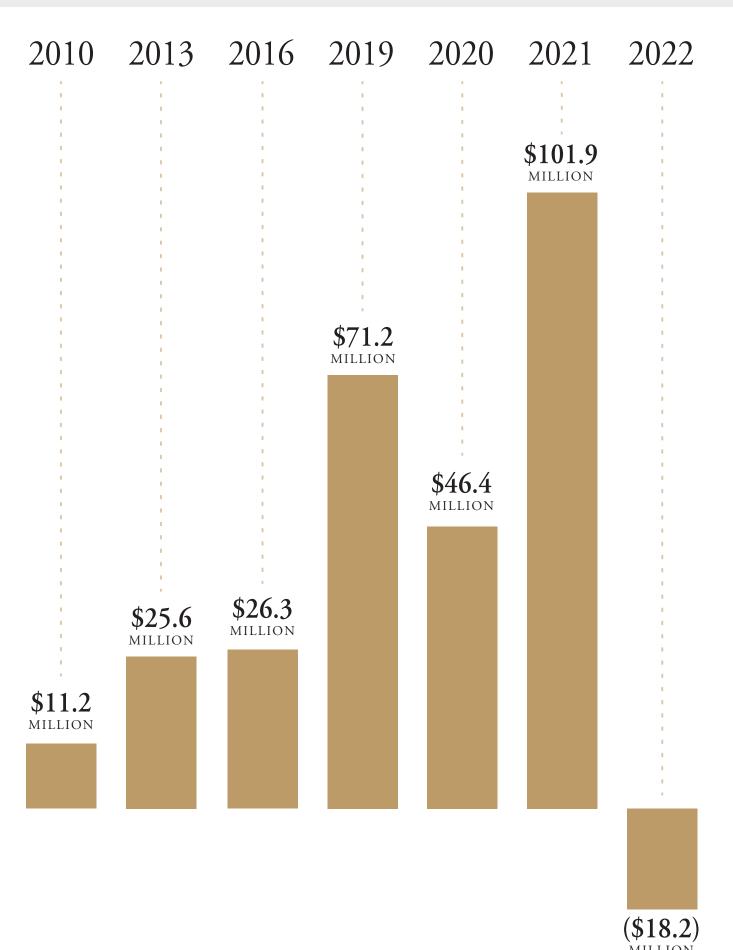


TOTAL DEPOSITS





NET INCOME



THANK YOU FROM EXECUTIVE MANAGEMENT

2022 was another successful year:

- Approval of IFS 1820 Bancorp, MHC
- Record net operating income of \$40.7 million
- The Boston Globe's Top Places to Work for the 15th consecutive year
- Boston Business Journal's Best Places to Work for the 7th consecutive year
- Named as one of the largest corporate charitable contributors in Massachusetts by the Boston Business Journal
- Completed the rear wing renovations at the Main office

These were just a few of the achievements that our team of employees accomplished due to their hard work and commitment to the Institution for Savings. We are so fortunate to be the leaders of such a dedicated and conscientious group of employees who we consider family. Our employees are the Bank's best asset and they are the engine that drives our success. We have the utmost trust and respect for them. Most importantly, we are proud of their unwavering support and respect for one another. We extend our heartfelt thanks and appreciation to each and every one of them for all that they do for us and the Bank.

We also want to acknowledge our trustees for their continued support and guidance. The trustees provide the oversight and are the stewards of this sound and stable institution. They are compassionate and truly care about the well-being of our employees, customers and community. We are grateful for their commitment to maintaining the tradition and history that has been the foundation of the Institution for Savings since 1820.

The Bank's success would not be possible without our loyal and friendly customers. We appreciate the confidence and trust they have in us. We promise them that as we grow and expand we will remain true to our vision to positively affect the lives of every person, business and organization in the communities we serve.

Sincerely,

Michael J. Jones

President & CEO

Kimberly A. Rock

Kimbuly A. Ruh

Executive Vice President & COO



RESIDENTIAL LENDING

\$3 BILLION IN RESIDENTIAL AND OTHER LOANS 2000-2022







Main Office

1820-2022 \$472 MILLION IN DEPOSITS AT CURRENT LOCATION SINCE 1872





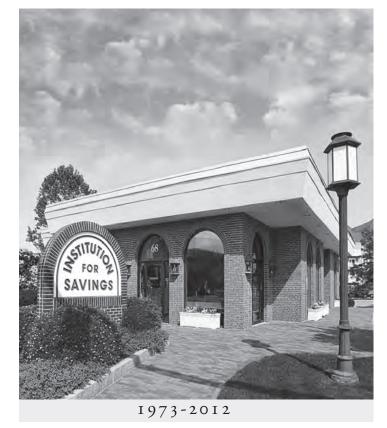
Administration



STOREY AVENUE OFFICE

1973-2022 \$443 MILLION IN DEPOSITS







Salisbury Square Office

2006-2022 \$202 MILLION IN DEPOSITS







Depot Square Office

1913-2022 \$346 MILLION IN DEPOSITS AT CURRENT LOCATION SINCE 1996





Depot Square Office



Finance



Information Technology

ROWLEY OFFICE & COMMERCIAL LENDING CENTER

2007-2022 \$238 MILLION IN DEPOSITS \$686 MILLION IN COMMERCIAL LOANS









COUNTY ROAD OFFICE

2011-2022 \$64 MILLION IN DEPOSITS





Topsfield Office

2013-2022 \$175 MILLION IN DEPOSITS





KING STREET OFFICE

1974-2022 \$180 MILLION IN DEPOSITS





GLOUCESTER OFFICE

2008-2022 \$170 MILLION IN DEPOSITS



Retail



BEVERLY OFFICE

2010-2022 \$113 MILLION IN DEPOSITS





MIDDLETON OFFICE

2015-2022 \$321 MILLION IN DEPOSITS



Retail



BOXFORD OFFICE

2015-2022 \$24 MILLION IN DEPOSITS





Hamilton Office

2017-2022 \$78 MILLION IN DEPOSITS



Retail



Amesbury Office

2019-2022 \$71 MILLION IN DEPOSITS





SALEM OFFICE

2019-2022 \$100 MILLION IN DEPOSITS



Retail



79 State Street Newburyport Office

Purchased in June 2021

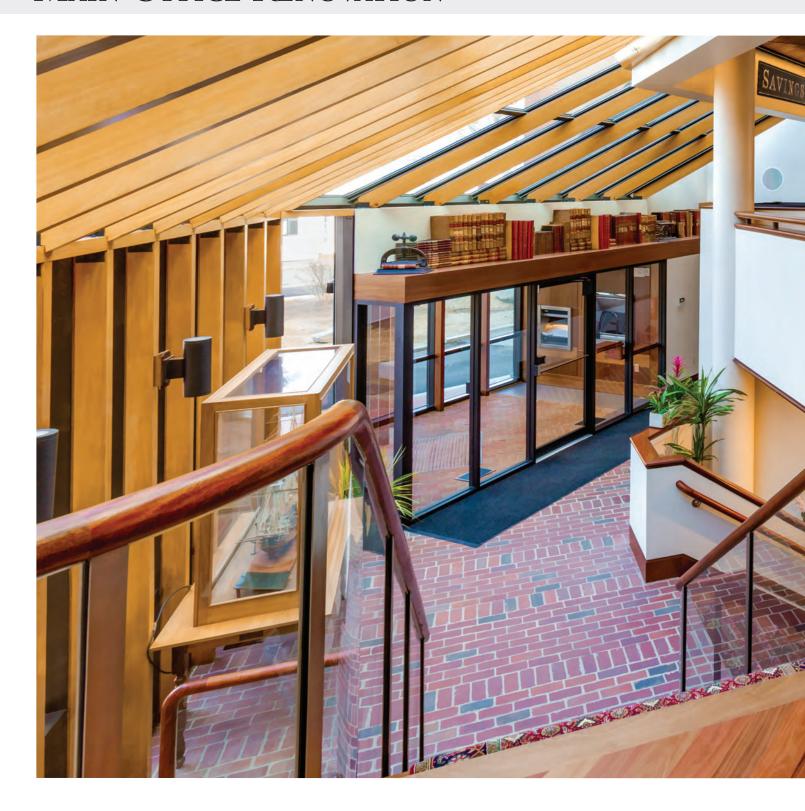
Future home of deposit services and retail operations



Deposit Services

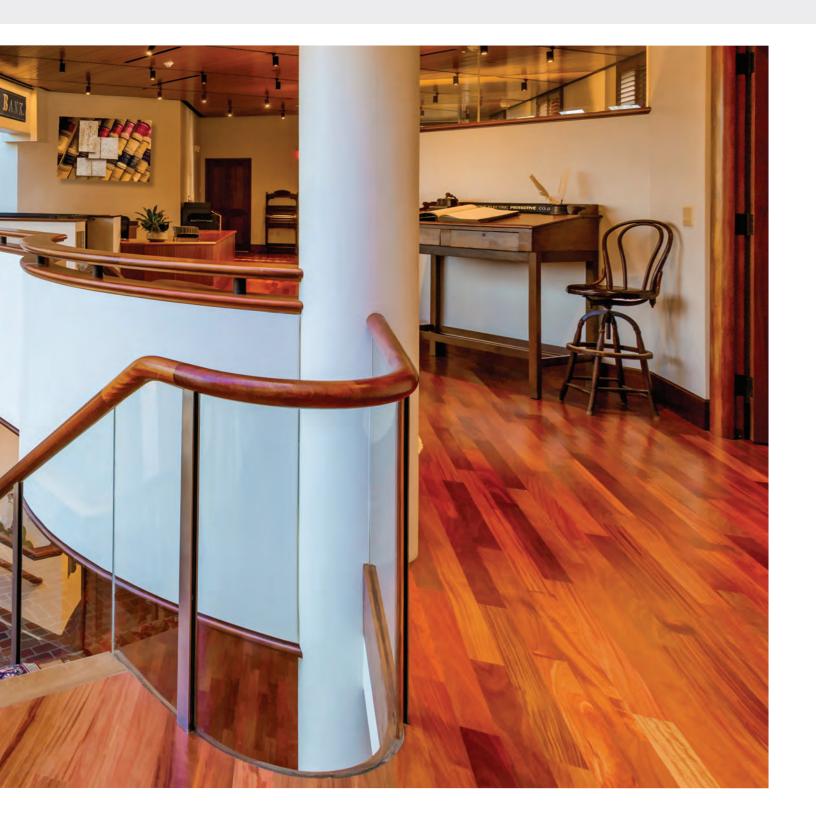


Main Office Renovation



In December 2022, the Institution for Savings completed renovations to the rear wing of its headquarters located at 93 State Street in downtown Newburyport. In 1983, the rear wing addition was added to the original building that was built in 1872.

In keeping with the 1983 design the wood ceiling and glass exterior façade were replaced with similar premium-grade materials.



Additional renovations included updates to the existing offices, new floors and bathrooms, as well as an elevator lift for customers to access the Bank's front lobby.

Historic Bank ledger books and archives are now displayed throughout the Bank in the original building and rear wing.

Main Office Renovation

The Bank honored two long-time presidents as part of the main office renovations.

A portrait done in 1952 of Henry Bailey Little, 8th president from 1899-1953 now hangs in the lobby along with a plaque that reads as follows:

Henry Bailey Little President 1899 - 1953

This lobby is dedicated to Henry Bailey Little, the longest serving president to date of the Institution for Savings. Mr. Little was elected president in 1899 and served until his passing at the age of 106. As the Bank's eighth president "HB" as he was known to many, successfully led the Bank through several challenging economic times including the Great Depression and World Wars I and II. Many locals used to refer to this Bank simply as "Mr. Little's Bank." When Mr. Little died he was thought to be the nation's oldest banker. His influence on this Bank lived on long after his death.



The history room is named after John H. Pramberg, Jr. 13th president from 1967-1992 with a plaque that reads as follows:

This room is dedicated to
John H. "Hack" Pramberg Jr.
President
Institution for Savings
1967 - 1992
for his many years of Bank leadership and commitment to the City of Newburyport





A Top Place to Work

Institution for Savings is proud to be named by The Boston Globe and the Boston Business Journal as a Top Place to Work in Massachusetts in 2022.

For the fifteenth consecutive year we were selected by The Boston Globe as one of the top places to work in Massachusetts and for the seventh consecutive year by the Boston Business Journal as a Best Place to Work. Both survey results were based on anonymous surveys of our employees.

We believe that the most successful companies today are the ones that place a significant value on trust and respect. Here at the Institution for Savings trust and respect for one another and our customers is deeply entrenched in everything we do.

Since 1820 we have:

- Offered our customers the best products, services and interest rates
- · Consistently contributed a significant portion of our net earnings to local charities and not-for-profit groups
- Offered our employees the best compensation and benefits package in the industry

That is what being a mutual bank is all about.



The Boston Blobe TOP PLACES TO WORK 15 YEARS RUNNING 2008 2009 2010 2011 2012 2013 2014 2015 2016 2017 2018 2019 2020 2021 2022

Employee Comments from 2022 Boston Globe Top Places to Work Survey



Having management that truly cares about you as an individual is something that can't be beat.
On top of that, the benefits package we are offered is absolutely amazing and I'm so thankful for it.



They encourage growth and support the path towards future opportunities. IFS takes care of their employees.



I have worked at other banks, and have never been as informed about what is going on as I am at IFS.



The Bank not only cares for their staff, but for all the communities through their involvement and support in various charitable organizations and programs.



At the Bank, it's about what's best. What is the best way to do something, what is best for the employee, what is best for the customer...

I love my job because......

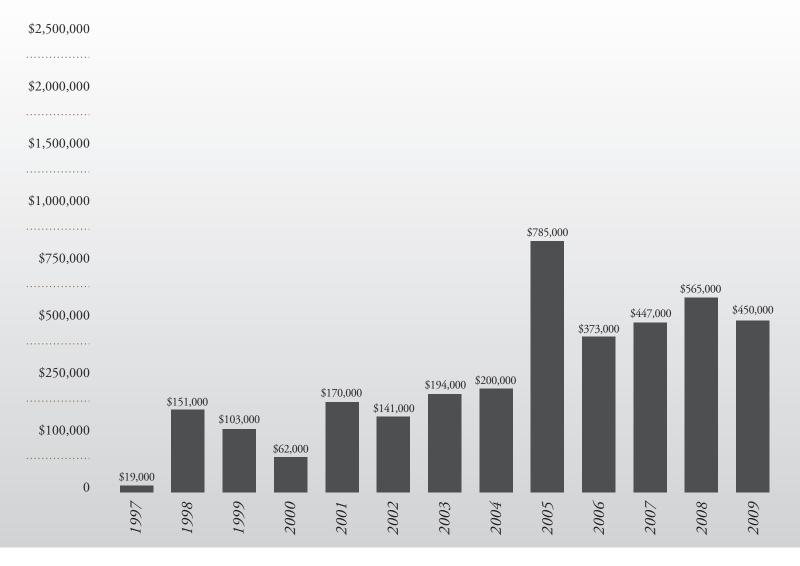
"IFS inherently fosters a warm and inviting environment, that people genuinely want to be a part of."

"Training and education is encouraged by the Bank. When people see they have a future in the company they feel more appreciated and driven to succeed."

"IFS offers the most incredible benefit package and also offers many incentives for fun and wellness. I have never heard of another employer that offers all the extra perks along with the benefits."

"IFS is always growing but stays with that small bank feel."

CHARITABLE DONATIONS 1997-2022





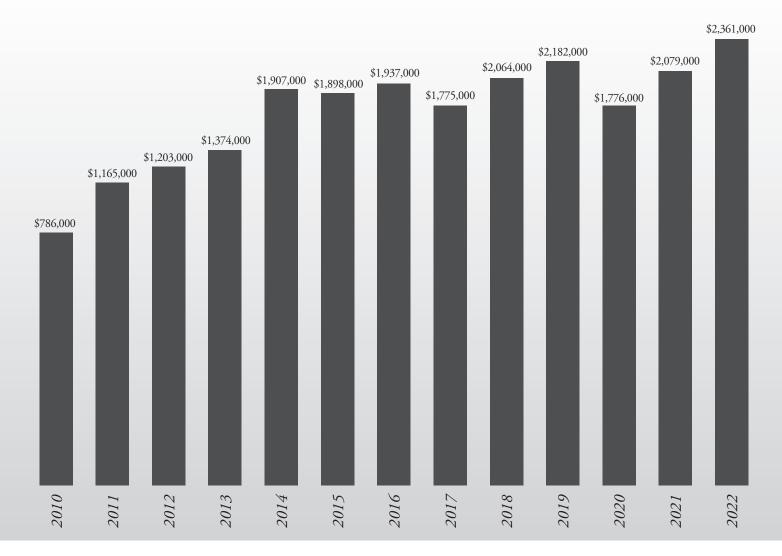


"Citizens Inn provides transformational opportunities to individuals and families experiencing homelessness and food insecurity across the North Shore. The reason why we created the Citizens Inn to Opportunity Campaign was to bring comprehensive services in dignified spaces to better address the root causes of homelessness and hunger.

Institution for Savings' gift was monumental in allowing us to put our vision into action. Especially in regard to our programming and building at 71 Wallis Street, which features a food pantry, resource center and community meals program.

We appreciate their commitment to our mission and transformative gift to our organization."

Carolina Trujillo Executive Director







"The Institution for Savings' overwhelming generosity toward Cape Ann in funding the new Sawyer Free Library Children's Room will re-shape the way library-goers' experience and benefit from our unique programming and our strong connection with this community and its schools.

The impact on early learners and school-age children will be incalculable, elevating and enhancing everything the library does from events, presentations and performances to workshops, school-partnership programming and digital wellness. This gift will transform the librarians' ability to engage and inspire young people and grow their love of learning."

Sarah Oaks Campaign Manager Sawyer Free Library Foundation

CHARITABLE GIVING



In mid-October several dozen Bank employees participated in A Bed for Every Child, teaming up with Newburyport Bank to build 20 beds for children in need.



In November, a group of Bank employees volunteered at The Open Door warehouse sorting food donations and stocking shelves at the food pantry.



This fall, a team of Bank employees volunteered at Citizens Inn where they helped prepare and serve community meals for North Shore families. In August, the Bank donated \$400,000 to help fund programming and operational costs for the nonprofit's Haven From Hunger program.



President Michael Jones (2nd from right) and EVP/COO Kim Rock (3rd from left) joined Northeast Arc staff and board members to celebrate the opening of the Center for Linking Lives facility in Danvers. The Bank donated \$50,000 to Northeast Arc's Campaign for Linking Lives.



In July, Bank employees attended a ribbon-cutting ceremony at the Anchor Point affordable housing by Harborlight Homes in Beverly. The Bank was a 'Welcome Home' sponsor and provided housewarming gift baskets for five new families.

Institution for Savings

CHARITABLE FOUNDATION

We are Proud to Have Donated and Pledged More Than \$2.3 Million in 2022

\$20,000 Scholarships to seven area high school graduates

1st Lt. Derek Hines Soldier Assistance Fund Acord Food Pantry

Action, Inc.

Addison Gilbert Hospital

Alliance of Climate & Environmental

Stewards

ALS Association, MA Chapter American Legion Auxiliary

American Legion James L. Melvin Post 379

American Legion Post No. 3

Amesbury All-Sports Booster Club

Amesbury Days

Amesbury Educational Foundation, Inc.

Amesbury High School

Amesbury Improvement Association

Amesbury Youth Rotary Basketball League

Among Friends at St. Paul's Church

Angela Conte Iannalfo Memorial Walk Run Anna Jaques Community Health Foundation

Anna Jaques Hospital

Appalachian Mountain Club

Ascension Memorial Church

Assumption of the Virgin Mary

Backvard Growers

Belleville Congregational Church

Beverly Bootstraps

Beverly Children's Learning Center

Beverly Council on Aging

Beverly High School

Beverly High School DECA program

Beverly High School PTO Beverly Holiday Parade

Black Biz Dev, Inc.

Boys & Girls Club of Greater Salem

Boys & Girls Club of Lower Merrimack Valley

Bread & Roses, Inc.

BSA Troop 57 Boxford

Building a Better Beverly Byfield Community Arts Center

Cape Ann Art Haven

Cape Ann Community Band

Cape Ann Museum

Cape Ann Symphony Orchestra, Inc.

Cape Ann YMCA

Care Dimensions

Central Congregational Church

Chorus North Shore

Christmas Tree Santas

Citizens Inn, Inc.

Coastal Homebuyer Education, Inc.

Community Action, Inc.

Community Giving Tree

Community Service of Newburyport, Inc.

CureCMT4J

Cutler School

Danvers Community YMCA **Education Foundation of Rockport**

Essex County Community Foundation Essex County Greenbelt Association

Essex County Habitat for Humanity

Essex County Trail Association

Essex National Heritage Commission

Essex North Shore PTO

Family Services of the Merrimack Valley

Firehouse Center for the Arts

First Church Congregational of Boxford First Congregational Church of Rowley

First Parish Church of Newbury

First R Foundation

FitMoney

FRAXA Research Foundation

Friends of Ipswich Baseball

Friends of Ipswich Elementary Schools

Friends of Newburyport Youth Services Friends of Rockport Athletics

Friends of the Ipswich Elderly

Friends of the Merrimac Council on Aging

Friends of the Rowley Public Library

Friends of the Topsfield Town Library

General Charitable Society of Newburyport

Gloucester Education Foundation, Inc.

Gloucester High School Gloucester Housing Authority

Gloucester Marine Genomics Institute, Inc.

Gloucester Softball Boosters

Gloucester Stage Company

Grace Center, Inc.

Greater Newburyport Ovarian Cancer

Awareness

Green Beverly 107Q, Inc.

Habitat for Humanity North Shore

Hamilton-Wenham Education Foundation Hamilton-Wenham Friends of the Arts

Hamilton-Wenham Generals Touchdown Club

Hamilton-Wenham High School

Hamilton-Wenham High School Robotics Club

Hammond Museum

Hannah Elementary School PTO

Harborlight Community Partners

Haven Project, Inc.

Healing Abuse Working for Change (HAWC) Horizon Club, Inc. of Newburyport

Horizons for Homeless Children, Inc.

House of the Seven Gables Settlement

Association

Immaculate Conception School

Ipswich Caring

Ipswich Cultural Council Ipswich Dinner Bell

Ipswich Education Foundation

Ipswich High School

Ipswich Housing Authority

Ipswich Little League

. Ipswich Men's Softball League

Ipswich River Watershed Association Ipswich Rotary Club Charitable Endowment

Ipswich Tigers Youth Football League

Ipswich Travel Basketball

Ipswich Travel Softball

Ipswich Youth Lacrosse

Jeanne Geiger Crisis Center

Joppa Flats Running Club

Kestrel Educational Adventures Lazarus House Ministries

Leap for Education, Inc.

Lifebridge North Shore

Lowell's Boat Shop and Museum

Lucy's Love Bus Charitable Trust, Inc.

LuminArtz

Maritime Gloucester

Masconomet Education Foundation, Inc.

Masconomet Regional School District

Mass Coalition for the Homeless

Massachusetts Down Syndrome Congress

Maudslay Arts Center

Melmark New England Memmac Baseball, Inc.

Merrimack River Feline Rescue Society

Merrimack River Watershed Council

Merrimack Valley Concert Band, Inc.

Merrohawke Nature School

Middleton Food Pantry Middleton Rail Trail Alliance

Montserrat College of Art

Music for Music

My Brother's Table

Myopia Hunt Club Neurofibromatosis Northeast

New England Equine Rescue North, Inc.

New England Exchange Club Foundation

Newbury Elementary School

Newburyport Adult & Community Education

Newburyport Chamber Music Festival

Newburyport Choral Society Newburyport Education Foundation

Newburyport Elementary PTO

Newburyport Film Festival, Inc.

Newburyport High School Senior Celebration

Newburyport Horticultural Society

Newburyport Lions Club Newburyport Literary Association, Inc.

Newburyport Maritime Society, Inc.

Newburyport Mass Lions Foundation, Inc. **Newburyport Parks Conservancy**

Newburyport Pioneer League

Newburyport Youth Hockey League Norman L. Quint Scholarships

North American Folk Music & Dance DBA

Imagine Studios

North Beverly Elementary School PTO

North Shore Community Action Programs

North Shore Community Mediation Center

North Shore Concert Band Northeast Arc, Inc.

Northeast Massachusetts Youth Orchestras

Northern Essex Community College Opportunity Works

Our Neighbors' Table

Pan-Mass Challenge

Pathways for Children Patricia D. Connelly Scholarship

Peabody Cultural Collaborative, Inc.

Peabody Essex Museum

Pentucket Athletic Association

Pentucket Fine & Performing Arts Foundation Pentucket Regional High School Pine Grove Elementary School

Pine Grove School PTA

Pingree School

Play for P.I.N.K. Project Adventure, Inc.

Rockport Elementary School

Rockport Illumination Fund, Inc.

Rockport Firemen's Association Rockport Garden Club

Rockport High School

Rockport Music, Inc. Rockport New Year's Eve Rotary Foundation DAF Topsfield

Rowley Food Pantry

Runway for Recovery Rupert A. Nock Middle School

Ruth's House

Salem High School

Salem Pantry, Inc.

Salisbury Elementary School PTA

Salisbury Parks and Recreation Commission Salisbury Youth Baseball and Softball League

Science from Scientists, Inc.

Sean Perkins Foundation Self Esteem Boston Educational Institute

Senior Care, Inc.

Sergeant Jordan M. Shay Memorial Foundation

Service Corps of Retired Executives

Association (SCORE)

St. Basil's Kitchen

St. Vincent De Paul Society/Gloucester &

Newburyport Supportive Living, Inc.

Thacher Island Association

The Arc of Greater Haverhill-Newburyport

The Beverly Female Charitable Society

The Cabot Theatre The Children's Center for Communication/

Beverly School for the Deaf The Christmas Tree Committee, Inc.

The Community House

The Gloucester Adventure, Inc. The Gloucester Fund, Inc.

The Impossible Dream

The Open Door/Cape Ann Food Pantry

The Pettengill House

The Salvation Army Three Sisters Garden Project

Together Gloucester, Inc.

Topsfield Athletic Association Topsfield Community Partnership, LLC. Topsfield Food Pantry

Town of Boxford Town of Middleton

Town of Salisbury

Travis Eliot Landreth Foundation Triton Amesbury Junior Maples Youth

Hockey League

Triton Education Foundation

Triton Regional High School Triton Regional High School Robotics

Triton Regional School District Triton Viking Gradventure

Triton Youth Basketball **Uncommon Threads**

United Way of Massachusetts Bay Veterans Legacy Initiative

VNA Care Network Wellspring House Wenham Historical Association & Museum

West Newbury PTO Windrush Farm Therapeutic Equitation, Inc. Winners Circle Running Club Winthrop Elementary School

Wreaths Across America

YMCA of Metro North Association YMCA of the North Shore

YWCA of Greater Newburyport

#Giving for Good in 2022

The Institution for Savings' #Giving for Good program is an initiative that encourages employees to help others in the communities we serve. Every month "green teams" of Bank employees go out into a different bank community with \$1,500 which they use to 'pay it forward'. In 2022 our green teams provided assistance to some very special local organizations.

IANUARY:

Rowley employees

Assembled and donated care bags for the Rowley COA to be distributed to local seniors.

IULY:

Main Office employees

Donated \$1,500 to Newburyport Youth Services to re-establish the NYS Family Club.

FEBRUARY:

Residential Lending employees

Assembled and donated care packages for Salisbury Habitat for Humanity families.

AUGUST:

Rockport employees

Donated funds to the Green Team at Rockport Middle/High School for the organic vegetable garden.

MARCH:

Topsfield, Middleton and Boxford employees

Donated \$1,500 to Rest-Stop-Ranch wheelchair-accessible healing therapy gardens for individuals with Dementia and Alzheimers.

SEPTEMBER:

Depot Square Ipswich employees Purchased supplies and donated funds to the Ipswich Humane Group.

APRIL:

Amesbury employees

Partnered with AEFI (Amesbury Educational Foundation Inc.) to create a teacher appreciation day in April.

OCTOBER:

Gloucester employees

Donated to the activities fund at the Day by Day Adult Care in Gloucester.

MAY:

Salisbury employees

Purchase outdoor sports equipment and supplies for the Boys and Girls Club in Salisbury.

NOVEMBER:

Storey Avenue Newburyport employees Donated items and funds to Fostering Care of West Newbury.

JUNE:

Beverly and Salem employees

Donated to NAGLY (North Shore Alliance of GLBTQ+ Youth) which fosters children's individual identities.

DECEMBER:

County Road Ipswich and Hamilton employees

Donated \$750 to A.P. Gardner Post 194 in Hamilton for general expenses and \$750 to Ipswich Veteran's Post to replace American flags hung in Ipswich.



In May, a crowd of cheering youngsters greeted our Giving for Good crew when they visited the Boys & Girls Club of Lower Merrimack Valley in Salisbury to deliver two truck loads of sporting goods for their summer programs. An ample supply of fun was unloaded, including two full-size soccer goals, an assortment of playground balls, lawn games, slip 'n slides, frisbees and more!



Employees in our Residential Lending office assembled and donated care packages for Salisbury Habitat for Humanity families.



The Gloucester office donated \$1,500 to the activities fund at the Day By Day Adult Care in Gloucester.



Rockport office employees donated funds to the Green Team at Rockport Middle/High School for the organic vegetable garden.



The Depot Square Ipswich office purchased supplies and donated funds to the Ipswich Humane Group.



The Topsfield, Middleton and Boxford employees donated to Rest-Stop-Ranch wheelchair-accessible healing therapy gardens.



The Storey Avenue Newburyport office donated backpacks filled with toys and clothes along with a donation to Fostering Care of West Newbury.



The County Road Ipswich office donated American flags to the Ipswich Veterans Post to replace flags along Central and Market Streets in Ipswich.



Stability & Strength

The Institution for Savings is a very special place filled with history and tradition. Over 200 years ago, 34 prominent citizens of Newburyport and its vicinity petitioned the court to incorporate this Institution because they wanted a safe, stable and local place to keep their money. Since 1820, because of prudent investing and solid underwriting, we remain safe, stable and stronger than ever.

In 2022 and for 132 consecutive quarters, the Institution for Savings has been proud to be recognized as one of only 5% of banks nationwide that received a perfect 5-Star rating from Bauer Financial, an independent consultant firm. This achievement is further testament of our strong performance and puts us among the top performing institutions in the country.

Service & Innovation

The hallmark of any great bank is its products and services, and in these two areas, the Institution for Savings has never wavered in its commitment to the values and traditions that we have offered our customers since 1820.

In 2022, we continued to see a steady increase in online product applications and account opening, particularly for residential mortgages. A considerable increase in website traffic also affirms that our customers and prospects continue to use electronic banking channels. Additionally, use of the Bank's drive-ups and 24-hour ATMs also increased.

Mutuality & Our Communities

Since 1820, the Institution for Savings has been devoted to a simple principle, to serving its customers, community and employees. The Bank takes great pride in being a mutual bank. What does this mean? It means there are no stockholders. It means that every decision we make can be made locally and based on what is best for you. Keeping the Institution for Savings as this form of ownership allows us to give so much back to our customers and community.

This commitment is evident in the grants our charitable foundation made to non-profit organizations in our communities as well as our financial literacy and #Giving for Good initiatives.

Sec. s. Be it enacted, by the Senate and House of Representa Court alsembled and by the nuthority of That We Pearson, William barter, S Jonathas Nathan together Annual Meeting Notice associate unto a s You are cordially invited to New bur the Annual Meeting of the may be a IFS 1820 Bancorp, Mutual Holding Company of act provide by the sas Institution for Savings in Newburyport and its Vicinity Lec. 2. Be Monday, March 13, 2023 at 6:00 p.m. shall be to obtain posit or de Jeremiah T. Lewis Clerk of the Corporation

vand S. Ra r Mosely, Jo Viver Presco in Bagley,

tion, any de same, for the

tioned and

the owners thereof; and the net income or profit thereof, so

be, by, the said society applied and divided among the perso making the deposits, their executors, administrators

just proportion to each depositor: and the principal of such depositor

· savings in

Wheelwrig

hereafter

ncorporate

Ballot No. 1

Corporator re-elected for a term of 10 years:

Christopher M. Latham

Ballot No. 2

Corporators re-elected until retirement:

John F. Moak Mark F. Welch

Esther M. Sayer Mark Welling

BALLOT No. 3

New Corporators elected for a term of 10 years:

Robyn Burns Angelo Perrina Sarah A. Player

BALLOT No. 4

Trustees re-elected for a term of 3 years:

Jeremiah T. Lewis Ellen G. Nich Ellen M. Rose

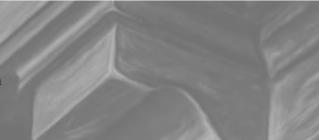
SAVINGS BANK.

Ballot No. 5

Trustees re-elected until retirement:

Freeman J. Condon

Cindy M. Johnson



Ballot No. 6

New Trustee elected for a term of 1 year:

Kerri S. Perry



Ballot No. 7

Clerk and Assistant Clerk of the Corporation re-elected for 1 year:

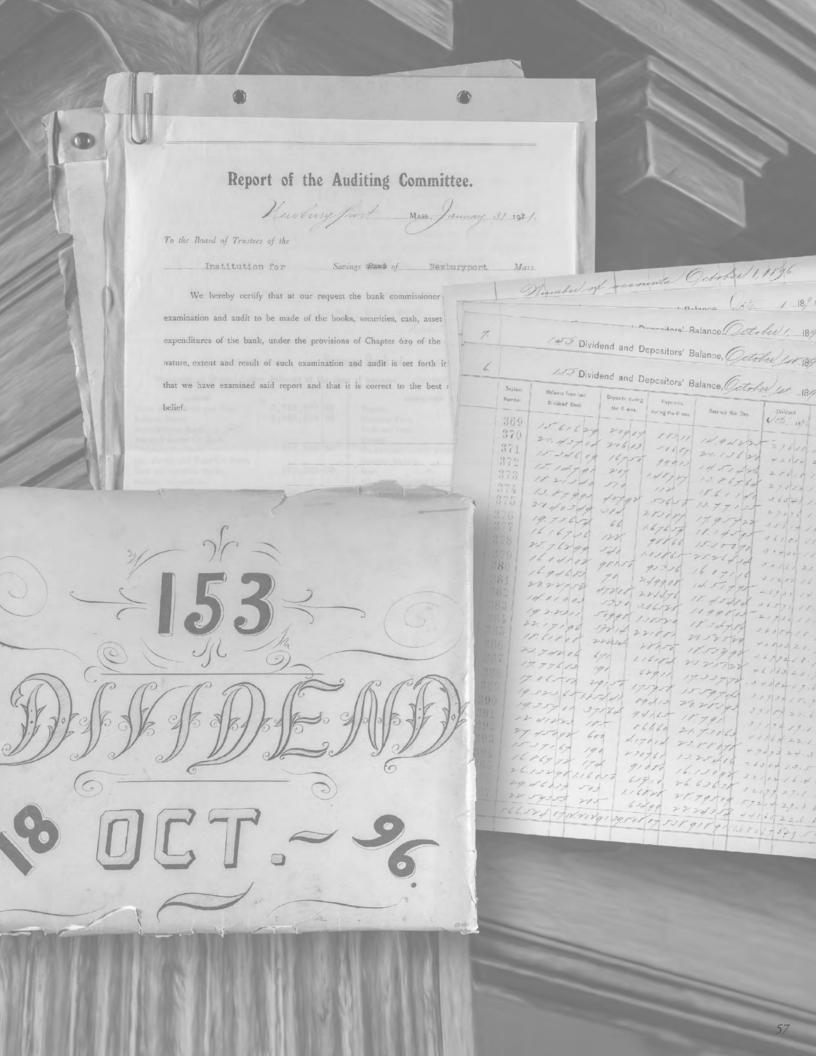
Clerk of the Corporation

Assistant Clerk of the Corporation

Jeremiah T. Lewis

Stephanie C. Manuel





LAWRENCE R. HUNTER



On March 17th, Larry Hunter, senior vice president of residential lending will retire after a successful 20-year career with the Institution for Savings. Larry began his career exactly to the day on March 17, 2003 at the Ipswich Co-operative Bank, later merging with the Institution for Savings in 2007.

Larry is responsible for a great deal of the Bank's success as the residential loan portfolio grew to over \$3 billion. In addition to loan production his responsibilities include loan operations, collections and asset recovery. Larry is also a management member of the Bank's Audit Committee and Asset and Liability Committee.

Larry's conservative and sound underwriting practices, leadership, hard work and awareness of the Bank's bottom line helped build the foundation of our profitable residential lending portfolio and dedicated team of employees.

We admire his confidence as a lender and appreciate his willingness to deal with attorneys, examiners and Bank regulators.

More importantly, Larry is a very special employee because of his personal values, honesty and willingness to always go above and beyond all expectations.

Throughout the years he has been extensively involved in the local community as a Little League coach, Boy Scout Leader, member of the Ipswich Chamber of Commerce and Rotarian. He is a longtime Newburyport Rotarian and an active member of the Byfield Parish Church.

We congratulate and thank Larry for his years of service and wish him, his wife Kristin and their children and grandchildren the best as he begins a new chapter in his life.

DAVID E. BOUDREAU

On July 1st, David E. Boudreau, senior lender and senior vice president of commercial lending will retire after seventeen years with the Bank. He has been the senior lender for the past five years.

Dave has been an integral member of the commercial lending team and has contributed significantly to the overall success in helping to grow the portfolio from \$6.8 million when he began in 2006 to nearly \$700 million.

Over the years, Dave has been responsible for producing new commercial real estate, business and construction loans and developing deposit relationships. His knowledge of the local market, coupled with his extensive experience in commercial financing, is a valuable resource that has benefited our borrowers and the Bank.

Dave's outgoing personality, great sense of humor and genuine friendliness has allowed him to manage a large portfolio of commercial loans while continuing to help businesses of all sizes navigate the myriad of financing options to achieve their goals.

Dave is an active member of the Amesbury Rotary Club, St. Michael Parish Finance Committee and the North Andover Scholarship Foundation. Dave served as a non-medical volunteer for two Rotaplast missions to Bolivia and the Philippines, which granted surgeries to children with cleft lip and palate deformities. Additionally, he is a bone marrow donor and has donated over 100 units of blood over the years.

We congratulate and thank Dave for his years of service and wish him, his wife Ann and their children the best as he begins a new chapter in his life.



BOARD OF TRUSTEES



Front L-R: John F. Leary III, Kimberly A. Rock, Michael J. Jones, R. Drew Marc-Aurele Middle L-R: James V. Ellard, Cindy M. Johnson, Saira Naseer-Ghiasuddin, Ellen Mackey Rose, Kevin M. Gasiorowski Back L-R: Freeman J. Condon, Jeremiah T. Lewis, Ellen Galanis Nich, Richard J. Silverman

BOARD OF TRUSTEES

		Elected
Michael J. Jones, Chairman, President & CEO	Institution for Savings	2000
Ellen Galanis Nich	Certified Public Accountant	2001
R. Drew Marc-Aurele, Owner	Marcorelle's Fine Wines & Liquors	2002
Richard J. Silverman, Former Owner, Physical Therapist	The Ipswich Center	2002
Ellen Mackey Rose, Owner	Ellen Rose, CPA, CFP	2005
Freeman J. Condon, Former Owner	Beach Plum Farms/Beach Plum Too	2007
Cindy M. Johnson, Owner	Publishing Services	2007
John F. Leary III, Owner	JFL Financial Services, LLC	2007
Jeremiah T. Lewis, Owner	Bernard M. Sullivan Insurance Agency	2008
Kimberly A. Rock, Executive Vice President & COO	Institution for Savings	2010
James V. Ellard, Executive Chairman	New England Biolabs	2012
Kevin M. Gasiorowski, Owner	Appleton Eye Associates	2012
Saira Naseer-Ghiasuddin, Medical Director	North Shore Internal Medicine	2012

Institution for Savings in Newburyport and its Vicinity Board of Trustees

Since 1820, the Board of Trustees of the Institution for Savings has played an instrumental role in our success.

Made up of well-known business and community leaders, our Trustees are charged with governing the business and affairs of the Bank and acting in the best interests of our depositors.

They diligently establish Bank policies, ensure safe and sound activities and strategies, and provide guidance and support to the Bank's leadership team.

More importantly, our Trustees serve as strong and unwavering advocates of our employees, our charitable giving and our vision.

We want to express our heartful gratitude to our current Board of Trustees and those that have served as trustees during the Bank's 202-year history.

Assignments Deeds, neort, ieral Orders Deirbarger 1.1.1885 IMENTS cal Orders 5-1892

Corporators

Frederick J. Abdulla	Donald Dupray	Katherine Kelly	Ellen Galanis Nich
Benjamin C. Armstrong	Robert H. Ebersole	Muntaser A. Khatib	Charles K. Nutter
Rainer C. Bandereck	James V. Ellard	Paul Labadini	Kerri S. Perry
Abbie G. Batchelder	Alfred P. Farese III	Kenneth Labrecque	William J. Plante
Jean Paul Beck	A. Scott Faulkner	Kathy Lampropoulos	Carol L. Powers
Umesh Bhuju	Zachary T. Field	Christopher M. Latham	Marcia Pregent
Robin S. Blair	Brian Forget	John F. Leary III	Kimberly A. Rock
Jeffrey B. Caswell	Cheryl B. Forster-Cahill	Richard A. LeBlanc	Ellen Mackey Rose
David J. Chatfield	Salvatore J. Frontiero	Jeremiah T. Lewis	Miranda H. Russell
Anne-Marie Clancy	Kevin M. Gasiorowski	Frank P. Livas	Esther M. Sayer
Daryl G. Colden	Ruth C. George	Karen A. MacCormack	Constantine G. Scrivanos
Paul S. Como	James H. Gilford	Andrew B. MacDonald	Richard J. Silverman
Freeman J. Condon	Jay Goldberg	John T. Macone	Paula Simpson
Christopher J. Connolly	Benjamin M. Gorniewicz	John L. Maestranzi	David M. Smith
David A. Cutter	Donald M. Greenough	R. Drew Marc-Aurele	Hugh M. Taylor
Andrew J. de Bernardo	Hanna Greenough-Linke	John P. McCarthy	David A. Tibbetts
Gene del Rio	Christopher Gregory	Jane P. McNally	Maria Z. Todaro
Shelley DeSimone	Lyndsey Haight	John J. Meany	Catherine Toomey
Edward D. Dick	David D. Hall	Jane A. Merrill	Charles E. Wear III
William J. DiMento	Augustus Harrington	Stuart A. Meurer	Mark F. Welch
Melissa A. Dimond	J. Keith Harris	Robert C. Miller	Mark Welling
Paul J. Donohoe	Gary W. Jernegan	John F. Moak	Stuart E. Winfrey
Denald H. Doonan	Cindy M. Johnson	John G. Morris	John W. Wolfe
Brian Downey	Michael J. Jones	David A. Mullen	Brian J. Zampell
Marlene M. Doyle	Richard M. Kallman	Saira Naseer-Ghiasuddin	

PRESIDENT & CHIEF EXECUTIVE OFFICER

Michael J. Jones

EXECUTIVE VICE PRESIDENT & CHIEF OPERATING OFFICER

Kimberly A. Rock

SENIOR VICE PRESIDENTS

Christine N. Allen *Information Technology*

David E. Boudreau *Commercial Lending*

Mary Anne Clancy *Marketing & Communications*

Stephen P. Cote Treasurer & Controller Allan Dwyer

Asset Liability Management

Kathleen M. Ferreira *Human Resources*

Rosemary G. Frost Residential Lending

Thomas M. Hopp Chief Technology Officer Lawrence R. Hunter Residential Lending

Marcia C. LaTorre Credit Administration

Robert C. LeGallo Chief Financial Officer

Anna L. Makos Residential Lending Stella W. Pang

Chief Investment Officer

Tammy A. Roeger Retail Banking

Mark S. Zink

Commercial Lending

VICE PRESIDENTS

Wesley R. Barry Retail Banking

Timothy J. Burrill CRA Officer

Rebecca L. Collins *Finance*

Rebecca L. Conary Retail Operations

Sandra A. Corrao Residential Lending

David S. Doucette

Commercial Lending

Theresa M. Espinola *Commercial Lending*

Kerry A. Hamel-Pope Lending Appraisal Manager

Lisa C. Kriz Commercial Lending

Andrea S. Leal Jessie Residential Lending

John A. LeBlanc Residential Lending Bruce P. Macdonald

Branch Administration

Caroline M. Meagher *Electronic Banking*

Jennifer Morgan
Branch Administration

Lynda Perkins *Lending Compliance*

Lori G. Rostkowski Commercial Lending Amy L. Smith
Assistant Treasurer

Dawne M. Studzinski Commercial Lending

Nancy J. Taylor Residential Lending

Valerie R. Trevisone *Commercial Lending*

Hanson M. Webster *Information Security Officer*



Front Row L-R: Marcia C. LaTorre, Valerie R. Trevisone, Amy L. Smith, Anna L. Makos, Nancy J. Taylor, David S. Doucette, Lori G. Rostkowski, Caroline M. Meagher. Back Row L-R: Stella W. Pang, Bruce P. Macdonald, Tammy A. Roeger, Robert C. LeGallo, Sandra A. Corrao, Mark S. Zink, Dawne M. Studzinski, Mary Anne Clancy, Allan Dwyer, Andrea S. Leal Jessie, Thomas M. Hopp, Lisa C. Kriz, Hanson M. Webster, Lynda Perkins, Michael J. Jones, Kimberly A. Rock, Rebecca L. Conary, Wesley R. Barry, Christine N. Allen, Lawrence R. Hunter, Rosemary G. Frost, David E. Boudreau, Theresa M. Espinola, Stephen P. Cote, Timothy J. Burrill, Kerry A. Hamel-Pope, John A. LeBlanc, Kathleen M. Ferreira, Jennifer A. Morgan, Rebecca L. Collins.

ASSISTANT VICE PRESIDENTS

Julia K. Bird Salem Office Manager

Suzanne P. Bradford *Topsfield Office Manager*

Paula J. Bratt Salisbury Office Manager

Cortney L. Collins Residential Lending

Dian M. Dastous Residential Lending

Tyler Davis Hamilton Office Manager

Susan J. Ellis Gloucester Office Manager

Daniela Eramo Help Desk Manager

Mary T. Foote-Hill County Road Office Manager Megan E. Gaiero Amesbury Office Manager

Theodore J. Garside
Depot Square Office Manager

David C. Goodwin *Systems Engineer*

Michael J. Hart Senior System Engineer

M. Alease Hunt

Marketing & Communications

Jennifer L. Kocur Middleton Office Manager

Jessica O. Martineau *Deposit Services*

Maria I. Medina King Street Office Manager

Krystle A. Parkes *Compliance*

Zachary L. Peabody Rowley Office Manager

Reasey Prom Lending Assistant

Christopher M. Ross *Office Manager*

Jennifer M. Soltys Storey Avenue Office Manager

Eli M. Timmons Network Engineer

Jennifer W. Velez *Finance*

Almiris M. Verga Beverly Office Manager

Jessica S. Yuhasz Main Office Manager



Front Row L-R: Maria I. Medina, David C. Goodwin, Christopher M. Ross, M. Alease Hunt, Cortney L. Collins, Jennifer L. Kocur, Theodore J. Garside, Jennifer W. Velez. Back Row L-R: Jessica S. Yuhasz, Tyler Davis, Almiris M. Verga, Mary T. Foote-Hill, Susan J. Ellis, Julia K. Bird, Suzanne P. Bradford, Jessica O. Martineau, Megan E. Gaiero, Paula J. Bratt, Eli M. Timmons, Zachary L. Peabody, Jennifer M. Soltys, Michael J. Hart, Dian M. Dastous, Daniela Eramo, Krystle A. Parkes, Reasey Prom.

EMPLOYEES

For the fifteenth consecutive year we were selected by The Boston Globe as one of the top places to work in Massachusetts and for the seventh consecutive year by the Boston Business Journal's as Best Places to Work. Both survey results were based on anonymous surveys of our employees.

The Institution for Savings proudly offers a very generous compensation package, positive work environment and state of the art offices and technology in recognition of the hard work, dedication and commitment of its employees.

I am truly blessed to be surrounded by a group of talented professionals and am very proud to be the leader of this tremendous team of employees.

You have my utmost respect and sincere appreciation for making the Institution for Savings the Bank that it is.

It is the people that make the Bank, not the Bank that makes the people.

Michael J. Jones, President & CEO

Channa A. Alvarado	Karen A. DeLisle	Judy A. Julian	Elizabeth M. Renales
Margaret E. Amero	Denise D. Delli Priscoli	Catherine A. Ketchopulos	Christopher J. Reydel
Raymond J. Amirault III	Noah W. Demers	Scott D. Kirkpatrick	Susan T. Reynolds
Bonnie M. Antoniou	Richard E. Denaro	Arianne E. Laivins	Nickolas T. Ross
Jessica A. Arnold	Gianna K. Derrico	Susannah R. Landreth	Hannah D. Rowe
David M. Bakas	Allan F. Edwards	Nicole A. Landry	Veronica M. Roy
Nicole A. Barrett	Kimberley S. Edwards	Keegan F. Lannon	Charles A. Russo
Katherine E. Bauer	Nesrin S. Elshazly	Ellen S. Lecce	Jeffrey J. Salerno
John C. Beal	Julie M. England	Aidan J. Lewis	Linda M. Settineri
Lori K. Bellew	Samantha J. Fay	Max J. Luttenbacher	Patricia A. Shamsuddin
Amy E. Benson	Melanie J. Fish	Linzy M. Lynch	Albi Shatku
Julie F. Bouchard	Derek W. Freeman	Shannon M. Maloney	Ashley M. Shwom
Elizabeth L. Brennan	Lesley R. Galicki	Stephanie C. Manuel	Elizabeth Ann Silva
Debra A. Brockelbank	Elizabeth L. Gallant	Jennifer A. Mazur	Denise A. St. Peter
Rachel R. Budrow	Lori J. Gaudet	Geraldine M. Mazzeo	Lisa I. Stacey
Kathleen M. Burke	Michelle A. Gauthier	Kyle A. McDonald	Gillian E. Sutton
Eileen M. Burnham	Mary C. Gauvain	Bozena T. McFayden	Cheryl A. Sweeney
Steven N. Butterfield	Nicole L. Giglio	Molly K. Moffett	Sandra A. Terry
Johanna M. Cafarella	Karla V. Graham	Kristen M. Murrin	Kristina L. Tibert
Alex R. Caffi	Suzanne E. Gray	Andrew V. Nalesnik	Samuel J. Titus
Christopher J. Campbell	Haley J. Guilmette	Kelly L. Nappa	Jessica L. Torres
Lauri E. Carlson	Noelle M Halupowski	Tobey A. O'Dea	Wendy A. Upton
Matthew L. Catalini	Gale A. Hanshaw	Julie E. O'Dell	Kelly B. VanDerwerken
Richard Grey Cathcart	Elizabeth A. Hartnell	Ryan A. O'Keefe	Roseann M. Wayrynen
Alexandra G. Champion	Darlene L. Hartt	Danielle M. Osier	Frances C. Wentworth
Lauren E. Christo	Isabella R. Higgins	Mary Ann Padellaro	Laurie G. Whelan
Samantha F. Church	Matthew T. Hooper	Melissa M. Pagdilao	Jennifer L. Wilcox
Rosalie A. Ciaramitaro	Tracy A. Howard	Bridget K. Panniello	Jane B. Wilson
Judith A. Cocotas	Lisa M. Hudson	Joseph A. Panto	Edyn M. Winter
David S. Collins	Vicki A. Hyde	Lauren E. Parker	Karen J. Worth
Cheryl A. Conway	Courtney M. Ingram	Joshua T. Perkins	Adam B. Young
Collin P. Cusack	Erica J. Ivancic	Kathryn C. Phelan	Alyssa M. Young
Tracy F. DeBoisbriand	Tracye A. Jernegan	Samantha A. Ramos	Linda A. Zorzonello

YEARS OF SERVICE

SERVICE AS OF DECEMBER 31, 2022



OVER 30 YEARS

Dian M. Dastous Susan J. Ellis Samantha J. Fay Kerry A. Hamel-Pope Susannah R. Landreth Anna L. Makos Kimberly A. Rock Roseann M. Wayrynen

OVER 25 YEARS

Rosalie A. Ciaramitaro*

Rebecca L. Conary

Jennifer A. Mazur*

Caroline M. Meagher

OVER 20 YEARS

Paula J. Bratt* Cortney L. Collins Stephen P. Cote Kathleen M. Ferreira* Theodore J. Garside Lisa M. Hudson* Michael J. Jones Catherine A. Ketchopulos Lisa C. Kriz Maria I. Medina Kristen M. Murrin Ioshua T. Perkins* Lori G. Rostkowski Amy L. Smith Denise A. St. Peter Almiris M. Verga

OVER 15 YEARS

Wesley R. Barry Suzanne P. Bradford Katherine E. Bauer David E. Boudreau Eileen M. Burnham* Mary Anne Clancy Judith A. Cocotas Rebecca L. Collins David S. Doucette Lesley R. Galicki* Darlene L. Hartt Thomas M. Hopp Tracy A. Howard* Lawrence R. Hunter Judy A. Julian* Robert C. LeGallo Jennifer A. Morgan* Kelly L. Nappa* Julie E. O'Dell* Mary Ann Padellaro* Susan T. Reynolds Tammy A. Roeger

Linda M. Settineri*
Jennifer M. Soltys
Gillian E. Sutton
Sandra A. Terry
Kelly B. VanDerwerken
Jennifer W. Velez*
Jessica S. Yuhasz

OVER 10 YEARS

Christine N. Allen Kathleen M. Burke Lauri E. Carlson* Lauren E. Christo Sandra A. Corrao Tyler Davis Daniela Eramo* Mary T. Foote-Hill Michelle A. Gauthier Nicole Giglio* David C. Goodwin Tracye A. Jernegan

Bruce P. Macdonald Stephanie C. Manuel Jessica O. Martineau Bozena T. McFayden Tobey A. O'Dea Bridget K. Panniello Krystle A. Parkes* Kathryn C. Phelan Kristina L. Tibert* Eli M. Timmons* Laurie G. Whelan

OVER 5 YEARS

Margaret E. Amero
Raymond J. Amirault III
Bonnie M. Antoniou
David M. Bakas
Nicole Barrett
John C. Beal*
Lori K. Bellew*
Julia K. Bird
Elizabeth L. Brennan
Debra A. Brockelbank
Rachel R. Budrow*
Steven N. Butterfield
Alex R. Caffi*
Christopher J. Campbell
Alexandra G. Champion

Samantha F. Church
David S. Collins
Cheryl A. Conway
Denise D. Delli Priscoli
Kimberley S. Edwards
Julie M. England
Melanie J. Fish*
Mary C. Gauvain
Haley J. Guilmette*
Michael J. Hart
Elizabeth A. Hartnell
M. Alease Hunt*
Vicki A. Hyde*
Erica J. Ivancic
Scott D. Kirkpatrick

Jennifer L. Kocur
Arianne E. Laivins*
Marcia LaTorre
John A. LeBlanc
Linzy M. Lynch*
Shannon M. Maloney
Geraldine M. Mazzeo
Andrew V. Nalesnik
Melissa M. Pagdilao
Joseph A. Panto*
Lauren E. Parker*
Zachary L. Peabody
Reasey Prom
Samantha A. Ramos
Christopher J. Reydel

Hannah D. Rowe
Veronica M. Roy
Patricia A. Shamsuddin
Albi M. Shatku*
Elizabeth Ann Silva
Dawne M. Studzinski
Cheryl A. Sweeney
Nancy J. Taylor
Jessica L. Torres*
Wendy A. Upton*
Hanson M. Webster
Frances C. Wentworth
Karen J. Worth
Adam B. Young

^{*}FIRST TIME IN NE CA TEGORY

Our Vision

The Institution for Savings

WILL POSITIVELY AFFECT

THE LIVES OF EVERY PERSON,

USINESS AND ORGANIZATION

WITHIN THE COMMUNITIES IT SERVES.